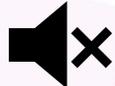




The call will be recorded for sharing purposes

MS Teams Live Conference Call



All attendees' lines are muted



All questions can be typed using the Q&A function. Pennie Reps will answer them 1:1, publish or audibly address.



Note: There is a 20-40 second delay from when the speaker speaks until attendees hear it.

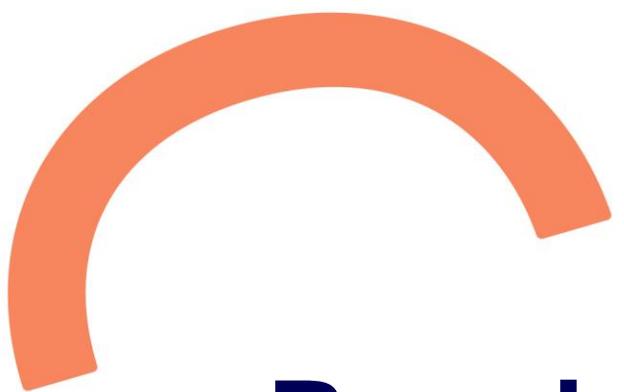


Broker Workgroup

May 14, 2021

Meeting Agenda

- 1. Pennie Updates
- 2. American Rescue Plan Reminders
- 3. Outreach Update
- 4. System Tips and Reminders
- 5. Additional Resources
- 6. Questions for Pennie



Pennie Updates



Agency Updates

COVID-19 Enrollment Period Reminders

- COVID-19 Enrollment Period has been **extended to August 15**
- Call center hours are M-F 8 am – 6 pm
- Regular Special Enrollment Period is still in affect

ACA Changes in the American Rescue Plan

- Provides significant savings for those enrolling Pennie and current customers for plan year 2021 and 2022
- Phase 1 – Pennie System Updated (April 16) – COMPLETED
- Phase 2 – Customer Eligibility and Accounts Updated (early-June)

Exchange Assister / Navigator Network

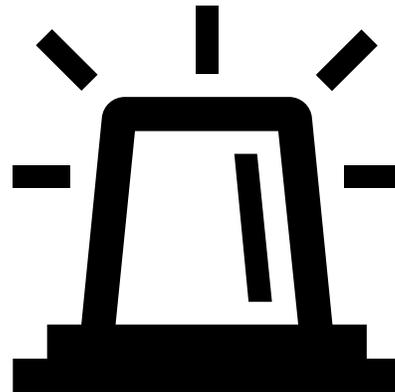
- Enrollment events schedule at pennie.com
- Pennie & YMCA kicked off statewide Health Equity Tour on May 1, 2021
 - Broker attendance appreciated!

Customer-facing pennie.com

- Explainer videos on main page – Insured & Uninsured
- Always updating FAQs for the American Rescue Plan at help.pennie.com –appreciate feedback and help with those

Pennie Planned Maintenance & Memorial Day

- **IMPORTANT ANNOUNCEMENT** –The Pennie shopping and application platform will be undergoing scheduled maintenance from **June 2 to June 6** to load savings into our customers' accounts as a result of the American Rescue Plan.
- The Pennie Call Center will be **open** 8am to 6pm on Memorial Day, Monday May 31st.



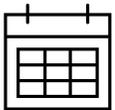
Broker Workgroup Change

What's Changing?

- The Pennie Broker Workgroup will be moving to **every other month**
- Meetings will only be 30 min

What's staying the same?

- Meetings will remain on the second Friday of the month
- Meetings will start at 11am



Next meeting will be July 9th at 11am

Broker Lunch & Learn

What's new?

Broker Lunch & Learn Sessions

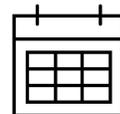
- Every Third Thursday of the Month
- 12:30 PM to 1:00 PM

For:

- those New to Pennie or who need to refresh

Topics:

- The Pennie application, the broker platform, dental plans, calculating income, what it means to be lawfully present, etc.



First session May 20 at 12:30pm

ARP Marketing Initiatives Review

Paid Media:

- English/Spanish TV & Radio
- YouTube/Online Video
- Print
- Transit
- Lifestyle (events, laundromats, etc)
- Local Sponsorships
- Content and Influencer Marketing
- Social Media
- DMV & Travel Centers

Earned Media:

- Press Releases/Media Alerts ongoing
- Op-Editorial published

Owned Media:

- Social Media Campaigns
 - Drive engagements
- PenniE-Newsletter

Pennie Communications:

- Customer Email Campaigns
- Customer Notices
- Frequent Updates made to pennie.com
- Toolkit materials for stakeholders/partners
- Updates to collateral materials

ARP Digital & Print Ads

Uninsured?

Pennie gets you:

- ✓ Peace of mind
- ✓ Financial help
- ✓ Free support



Covered!

Enroll now at

pennie.com

or call

1-844-844-8040

pennie

Nuevos ahorros ahora disponibles a través de Pennie

Regístrese ya en pennie.com

*Pagado por la Autoridad de Intercambio de Seguros de Salud de Pensilvania con dólares de los contribuyentes.

See significant savings now!

Enroll now at

pennie.com

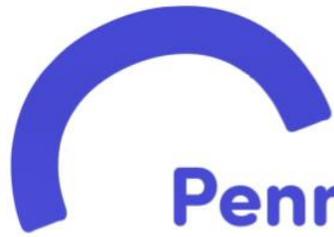
Paid for by the Pennsylvania Health Insurance Exchange Authority with taxpayer dollars.

New savings available for 2021 health coverage.

Enroll at pennie.com or call 1-844-844-8040



Social Media Animation



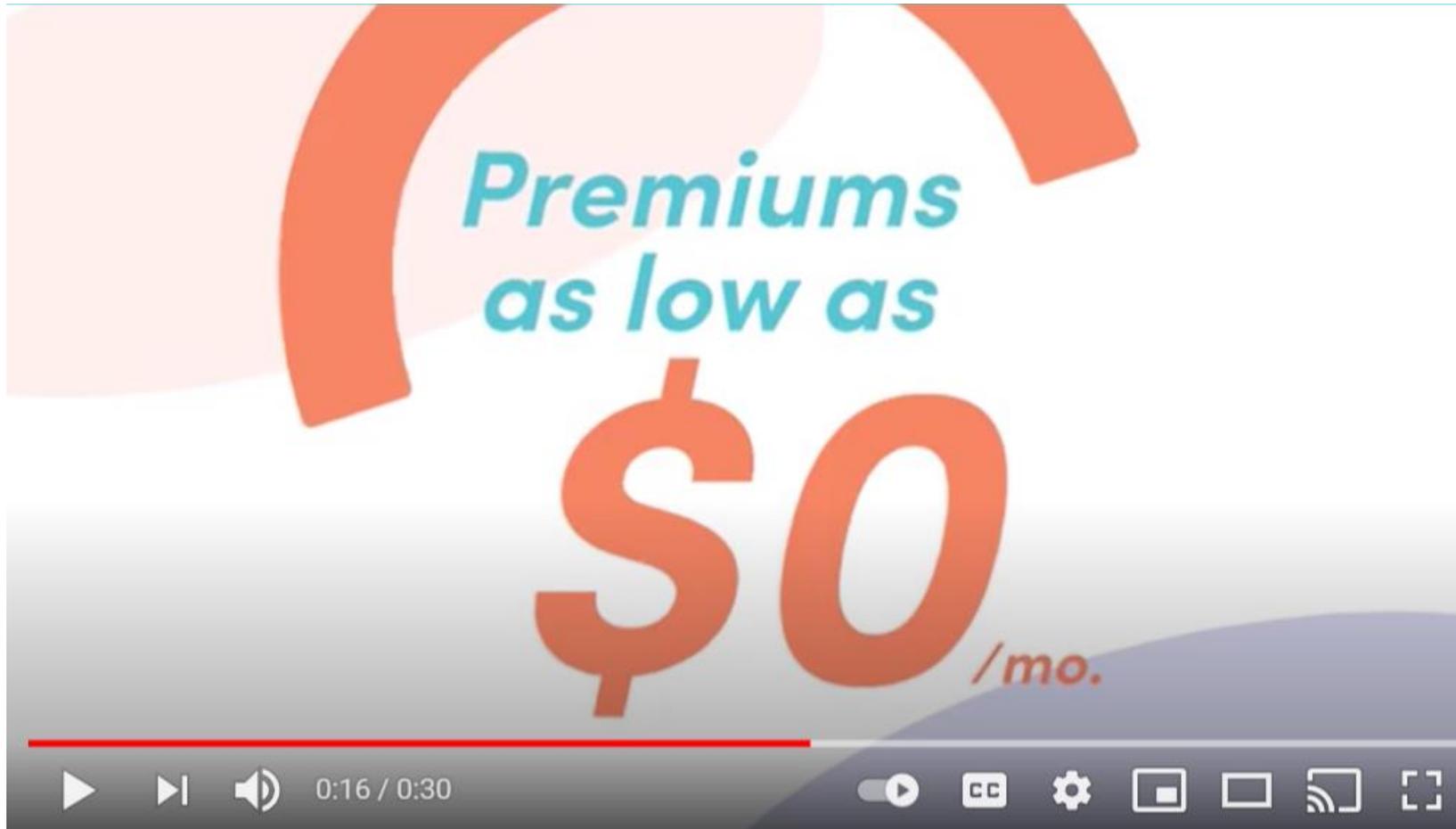
Pennie gets you:

- ✓ Peace of mind
- ✓ Significant financial help
- ✓ Free professional support

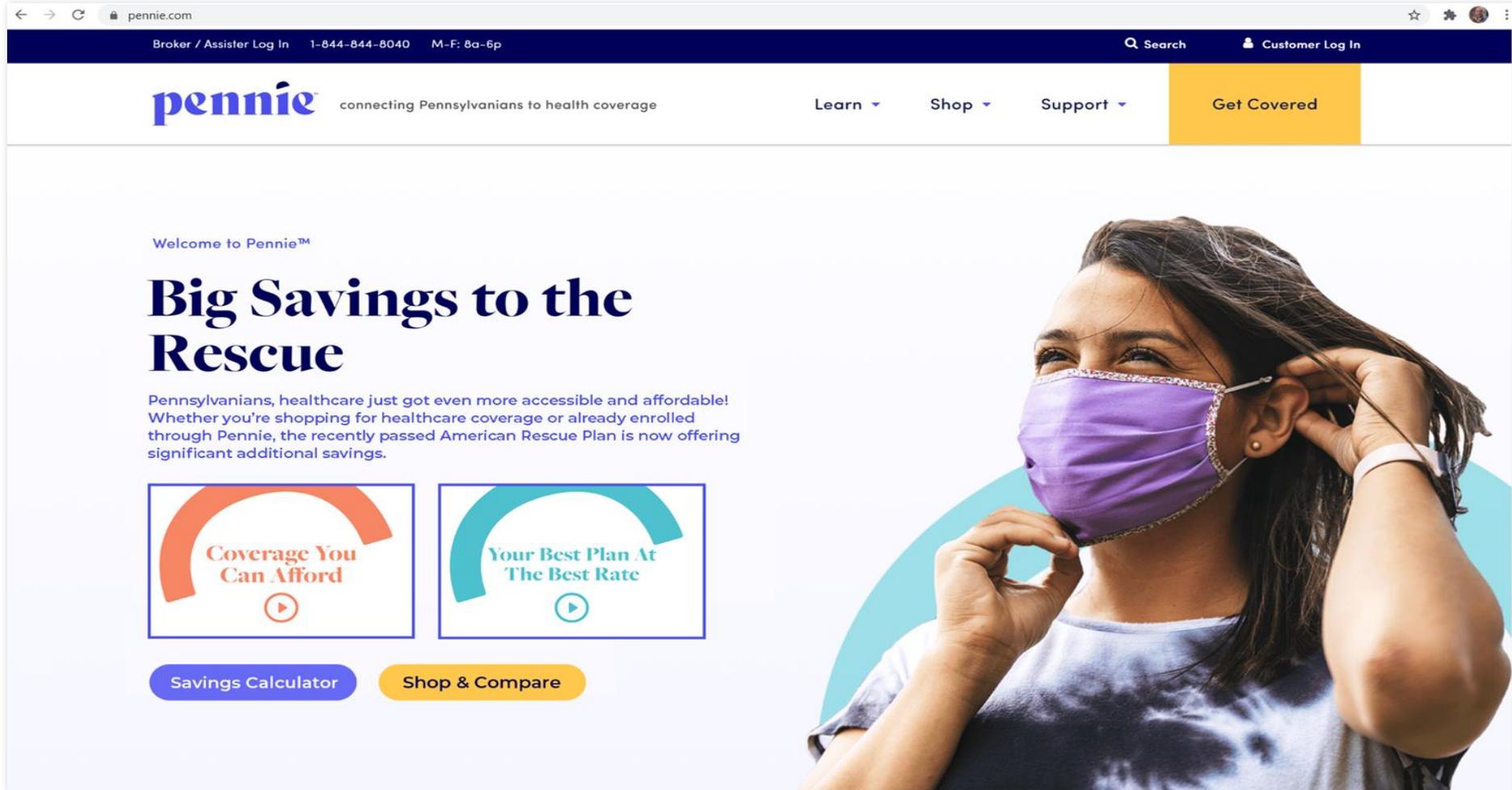


Updated TV Ads can be found at agency.pennie.com/brokers/

<https://www.youtube.com/watch?v=INFAobqhNNA>



Website Explainer Videos



Broker / Assister Log In 1-844-844-8040 M-F: 8a-6p Search Customer Log In

pennie connecting Pennsylvanians to health coverage Learn Shop Support **Get Covered**

Welcome to Pennie™

Big Savings to the Rescue

Pennsylvanians, healthcare just got even more accessible and affordable! Whether you're shopping for healthcare coverage or already enrolled through Pennie, the recently passed American Rescue Plan is now offering significant additional savings.

Coverage You Can Afford

Your Best Plan At The Best Rate

Savings Calculator Shop & Compare

Updated ARP Pennie Collateral - <https://agency.pennie.com/toolkit/>

Palm Card

Get Covered. Access Savings.

How to enroll

- 1 Compare plans and see what's available in your area**
Pennie helps you shop and compare the price and coverage options for health and dental insurance plans even before you apply.
- 2 Apply for coverage**
When it's time to apply, make sure to have handy the important information outlined in the shopping checklist like your Driver's License, SSN, recent tax returns and other details about your household.
- 3 Shop & compare plans**
Many plans allow you to pay online. Your coverage cannot begin until you have paid your first month's premium.
- 4 Pay your first month's premium**
To help make sure the payment is made before your policy effective date, many plans offer a Pay Now feature.
- ★ You're covered!**
Enjoy the peace of mind that comes with knowing you and your family have health insurance.

Enroll in health coverage at Pennie in 2021 and 2022 for an increase in financial assistance!

Together, Pennie and the American Rescue Plan are now making increased saving available for current customers, those seeking coverage, and those who may have purchased individual market coverage elsewhere.

If you previously did not qualify for financial assistance because your income was too high, you may now qualify.

Get all the details at agency.pennie.com

[pennie.com](https://agency.pennie.com) • 1-844-844-8040

AR 9-16-2021

Fact Sheet

Path to the perfect plan

American Rescue Plan Edition

Uninsured and looking for affordable health coverage? Enroll in Pennie™!

Pennie's main goal is to help connect Pennsylvanians to quality, affordable health coverage. As a result of the American Rescue Plan, also known as the COVID-19 relief package, provisions specific to the Affordable Care Act are impacting the way health insurance is available in Pennsylvania.

These changes result in significant impacts, including huge savings, for many Pennsylvanians seeking individual market coverage through Pennie for 2021 and 2022. Under the American Rescue Plan, Pennsylvanians are eligible for savings to significantly lower the cost of coverage, regardless of income, if they otherwise qualify.

Things to think about when enrolling with Pennie:

How do you find which plan to enroll in?

Visit [pennie.com](https://agency.pennie.com) to shop and compare health coverage plans. Pennie's plan comparison tool allows you to answer questions about your health status, preferred providers, and even prescription drug needs. The tool will then display coverage options for you to see your total costs for care, including premium, deductible, and total out-of-pocket costs.

What steps do you need to take to enroll through Pennie?

- 1 Compare plans and get a quick quote
 - 2 Enroll in a plan. Pay your first month's premium
- Apply for coverage. You are Covered through Pennie!
- *Your eligibility will first be determined based on the American Rescue Plan requirements and applied prospectively to your premiums.

What kind of savings might be available as part of the American Rescue Plan through Pennie?

If you are curious to what your savings may look like, visit [pennie.com](https://agency.pennie.com) and play around with the Savings Calculator to gauge an estimate on what your new premium payment may look like.

What if I am currently on unemployment compensation in 2021?

Taxpayers (tax filers or their spouses) receiving, or simply eligible for, unemployment compensation in 2021, will be eligible for the maximum level of financial assistance, including advance premium tax credits (APTC) and cost sharing reductions (CSR) to lower the cost of health coverage and care. This will provide the maximum financial assistance available to those customers during the 2021 plan year. If this applies to you, let Pennie know when you apply so you can enroll in plan with a no-cost monthly payment.

Note: You will not see these savings by using the Pennie Savings Calculator.

What if I am currently on a COBRA plan?

The American Rescue Plan provides more generous assistance to those who lost their jobs but want to remain on their employer health insurance plans through COBRA. Those on COBRA will pay no premiums for this coverage through September 2021. Following September, anyone on COBRA is encouraged to consider Pennie for low-cost premiums.

Preventive services that are 100% covered under Pennie:

- Tobacco Smoking Cessation
- Screenings for physical and mental health conditions such as high blood pressure and depression
- Immunizations, including the COVID-19 vaccine
- Age & gender appropriate medical testing services, an colonoscopy, mammogram

All commercial, non-employer health insurance plans available in the Commonwealth, including plans purchased through Pennie, cover in full.

- The COVID-19 test and associated visit costs if patients are experiencing symptoms or have had an indication of exposure
- The cost of the COVID-19 vaccine

For further details, visit the Pennie COVID-19 webpage at [pennie.com](https://agency.pennie.com)

[pennie.com](https://agency.pennie.com) | 1 (844) 844-8040



of your healthcare?

Insurance plan, your monthly premium is only one thing to consider. Be sure to look at the check out these examples and estimates:

Plan A
Has a lower monthly premium, but you have to pay for most of your health services (doctor visits and mental healthcare) until you've reached your deductible.

Plan B
Has a higher monthly bill, but you only pay a set amount for certain services, such as doctor's visits and mental healthcare services, even before you've reached your deductible.

*Plan A is \$600/yr less than Plan B

Monthly/Annual Premium	\$250/\$3,000
Annual Deductible	\$2,500

COMPARE ADD TO

needed medical care?

coverage estimates:

You have diabetes.

Examples of yearly expenses for managing type 2 diabetes

Prescriptions	\$2,900
Medical equipment and supplies	\$1,300
Office visits and procedures	\$700
Education	\$300
Lab tests	\$100
Vaccines and other preventive care	\$100
TOTAL	\$5,400

What you pay for diabetes care

Plan A: \$5,400
You pay the entire cost because you haven't reached your deductible yet.

Plan B: \$2,500
This amount may even be lower because your health insurance will help you pay for some medical care before you reach your deductible.

Your total annual cost

Plan A: \$7,800
Cost of diabetes care + annual premium

Plan B: \$5,500
Cost of diabetes care + annual premium

expenses, a plan with lower premiums like Plan A may be if you have a chronic condition, a plan with lower out-of-pocket costs. These are all things to consider when you pick your plan.



Updated ARP Pennie Collateral - <https://agency.pennie.com/toolkit/>

Brochure

What is Pennie?

Pennie is Pennsylvania's official destination for accessing quality health and dental insurance plans and the only place that can help you find out if you are eligible for financial assistance to lower your monthly premium and/or out-of-pocket expenses.

When the only thing you know is that you need health coverage, Pennie has the answers.

Get your health insurance questions answered, shop and compare plans, and take the next step to good health with Pennie!



pennie.com • 1-844-844-8040

COMMON TERMS

Let's make buying health insurance easier to understand. Some of the terms you'll see while you're shopping include:

Premium
The amount you pay for your health coverage every month.

Deductible
How much you will pay for covered healthcare services before your insurer starts to pay.

Copay
A predetermined rate you pay for healthcare services at the time of care.

Co-insurance
The share of the cost of covered healthcare services you will pay out-of-pocket (for example, 20%) after you've paid your deductible.

Out-of-pocket maximum
The most money in deductibles, copays and co-insurance you could pay each year (excluding your monthly premium), regardless of how much medical care you use.

Network
The healthcare providers and facilities (hospitals, urgent care centers, labs, etc.) your health insurer has contracted with to provide healthcare services. Make sure to look at your plan's network before you buy!



Welcome to pennie
connecting Pennsylvanians to health coverage™

Interested in increased cost savings?

Recently uninsured?

First-time insurance shopper?

pennie
gets you covered.

Pennie helps you shop, compare and purchase health coverage.

Learn more inside.

pennie.com

New health coverage savings now available at Pennie!

Enroll in health coverage at Pennie in 2021 and 2022 for an increase in financial assistance

The American Rescue Plan provides an increase in savings for Pennsylvanians seeking individual market coverage and those already enrolled through Pennie. Anyone who is uninsured or enrolled in a plan outside of Pennie, can visit pennie.com to apply for financial assistance and enroll in quality and affordable health coverage. If you previously did not qualify for financial assistance because your income was too high, you may now qualify.



Advanced Premium Tax Credit

APTC is a tax subsidy you take in advance to lower your monthly premium throughout the year. When you apply for coverage through Pennie, you'll estimate your expected income for the year.



Cost-Sharing Reductions

CSRs helps to lower the cost of accessing healthcare services, like deductibles, co-pays, and coinsurance. If you qualify for CSRs, you must enroll in a Silver plan to access these extra savings!

Get all the details at pennie.com!

Enrollment basics

How does the American Rescue Plan impact how much I will spend on health insurance?

If you previously did not qualify for financial assistance because your income was too high, you may now qualify. The American Rescue Plan lowers health insurance premiums on Pennie. If you were previously eligible for financial assistance, like advance premium tax credits (APTC), to lower the cost of health coverage, you will be eligible for additional financial assistance to further reduce the cost of coverage.

What is open enrollment?

This is the yearly period when you can buy health insurance. If you don't enroll during this time, you can't sign up until the next one, unless you qualify for a Special Enrollment Period.

What is a special enrollment period?

If you experience certain qualifying life events throughout the year, such as loss of health coverage, a move, you get married, or have a baby, you may be eligible for a Special Enrollment Period to enroll in coverage through Pennie even if it's outside of Open Enrollment.

Why get coverage?

Accidents and illnesses happen. Health insurance gives you peace of mind "in case the unexpected happens." All Pennie plans offer preventive services, like healthcare screenings and immunizations, free of charge.

Who can get coverage?

PA residents who are citizens, U.S. nationals or have a qualifying immigration status can apply and enroll in health coverage through Pennie.

Health insurance shopping checklist

Before you start enrollment with Pennie, gather the following:

- Photo ID(s) (driver's license, passport or other option proving your identity)
- Social Security number(s)
- Last four weeks of pay stubs
- Immigration documents, if applicable
- Most recent tax return(s)

How to enroll

- 1 Compare plans and see what's available in your area.**
Pennie helps you shop and compare the price and coverage options for health and dental insurance plans even before you apply.
- 2 Apply for coverage.**
When it's time to apply, make sure to have handy the important information outlined in the shopping checklist like your Driver's License, SSN, recent tax returns and other details about your household.
- 3 Shop & compare plans.**
Many plans allow you to pay online. Your coverage cannot begin until you have paid your first month's premium.
- 4 Pay your first month's premium.**
To help make sure the payment is made before your policy effective date, many plans offer a Pay Now feature.
- ★ You're covered!**
Enjoy the peace of mind that comes with knowing you and your family have health insurance. Start using your coverage to get the care you need.

pennie.com • 1-844-844-8040

Not covered through work or another program like Medicaid?

You can find the coverage that's right for you through Pennie.

First time shopping for coverage?

Pennie helps you shop for, compare and buy health insurance, and will make sure you receive any financial assistance you may qualify for to make coverage and care more affordable.

How do I shop and compare plans?

Pennie allows you to easily shop and compare and find out if you qualify for financial assistance.

- Go to pennie.com
- Click the "Get Covered" button to go to a portal to view options and shop
- Provide basic information about you and your family
- Pennie will match you with plans that meet your needs and budget

We compare your TOTAL out-of-pocket cost, not just your monthly premiums.

When you find the plan that best suits your needs, add it to your cart, pay your first month's premium and then you're covered!

Who can help me shop and enroll?

If you're completing the enrollment process by yourself, our Pennie Customer Service team is ready to help at any point. If you would like further assistance, you can choose between a Pennie Assister or a Pennie-certified Broker. We can also help connect you with other coverage options, such as Medicaid and CHIP.



Customer Testimonials – Share Your Stories - <https://pennie.com/my-pennie-story/>

Tell us about your experience, we're great listeners.

First Name *

Email

If you would permit a Pennie staff member to contact you further about your Pennie story, please leave your contact information above.

City of Residence *

My Pennie Story: *

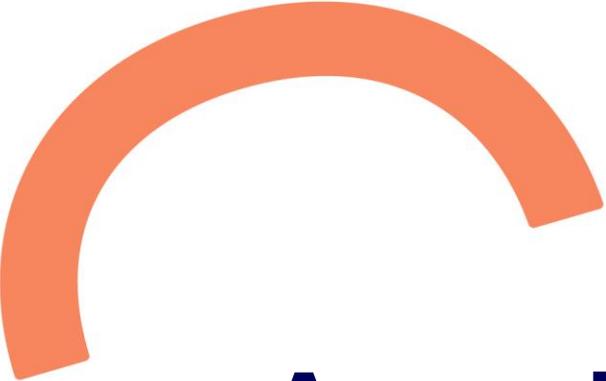
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Consent *

I understand and agree

I understand that by clicking 'submit', I am giving the Pennsylvania Health Insurance Exchange Authority d/b/a Pennie™ permission to use my testimonial as outlined above for marketing, advertising, and promotional purposes. I hereby authorize Pennie to use and/or share the information I have provided above in all forms of media for advertising, marketing, and any other lawful purpose. I understand that I will not receive payment and will have no right to view or approve the use before or after it has been distributed. I hereby hold harmless and release Pennie from all claims, demands, and causes of action which I, my heirs, representatives, executors, administrators or any other persons acting on my behalf, or on behalf of my estate, have or may have by reason of this authorization. I understand the consent granted herein is perpetual and indefinite unless I communicate the express revocation of my consent to a Pennie staff member.





American Rescue Plan Reminders



May 2021

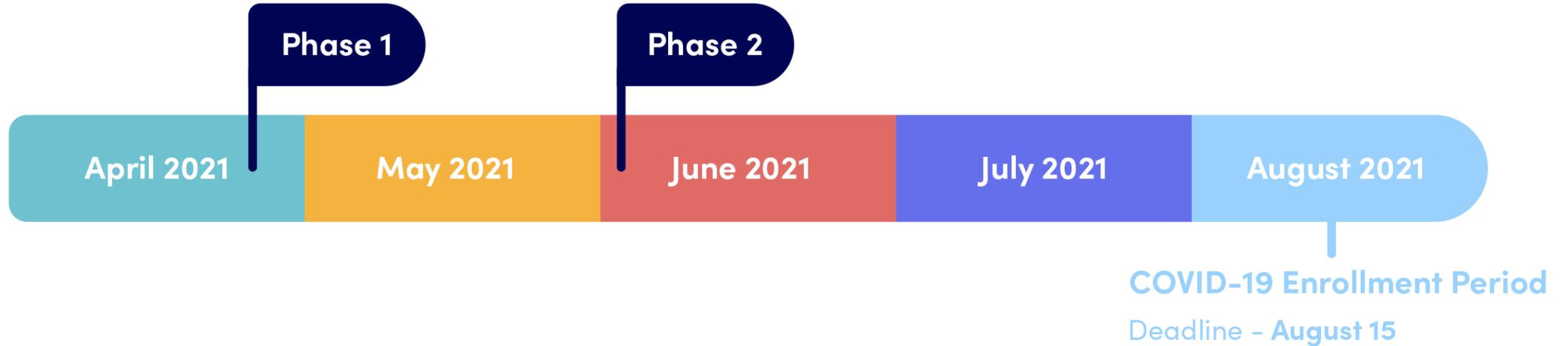
Pennie's American Rescue Plan Policy Goals

- Implement ARP provisions as soon as possible, and as broadly as possible, to maximize savings for Pennie customers
- Automate these provisions, to the extent possible, to ensure that the benefits under the new law reach Pennie customers without requiring customer action
- Ensure that customers who need to take an action are given specific instructions on what they need to do to maximize their benefits
- Use this unique opportunity to connect more Pennsylvanians to comprehensive coverage and reduce the number of uninsured throughout the Commonwealth

American Rescue Plan of 2021

Pennie's Implementation Timeline/Phases

To show new & current customers what financial assistance for which they now qualify, Pennie has a two-phase approach:



Phase 1 - Updates to the online Pennie application allowing customers, including those eligible for unemployment compensation, to access the enhanced subsidies - COMPLETED

Phase 2 – Eligibility redeterminations for current customers to automatically update their plans with enhanced subsidies.

ARP Phase II Implementation

- Implementing between June 2-6
- All financial assistance applications will be run through redetermination process, except:
 - Individuals who previously set their APTC amount to 0%
 - Individuals who are ineligible for APTC for non-income related reasons (affordable ESI, married, filing separately)
- Pennie will automatically flag UI-eligible customers for enhanced APTC/CSR
 - Will identify based on UC data from Dept. of Labor & Industry
- Non-financial applications will receive a separate notice on how to submit a financial assistance app

Customer Interaction After Phase 1

- Existing customer (currently receiving APTC)
 - Must make a change to their application and resubmit to access new APTC eligibility
 - Will have eligibility redetermined and new APTC amounts prospectively applied to their enrollment
 - Able to shop for a new plan using the COVID-19 Enrollment Period, if they choose
 - Notices received
 - Eligibility determination notice
- Existing customer (eligible for unemployment insurance)
 - Attests to at least one household member being eligible for unemployment insurance and submits updated application
 - Income considered at 138.1% FPL, if total income reported is higher than 138%FPL
 - Eligibility redetermined with maximum APTC/CSR applied to account prospectively
 - The enrollments with silver plans will be cross-walked into silver plan based on new CSR level
 - Plan shopping will be automatically opened for those with enrollments in non-silver plans
 - Notices received
 - Eligibility determination notice
- New customer
 - Submits a new application
 - Eligibility determined based on ARP requirements and applied prospectively
 - Able to shop and enroll in a plan using COVID-19 Enrollment Period
 - Notices received
 - Eligibility determination notice

Customer Interaction After Phase 2

- Existing customer (currently receiving APTC)
 - Eligibility automatically redetermined
 - New APTC applied to current enrollment; rebalancing applied for remaining months of coverage
 - Notices received
 - Eligibility determination notice
 - New enrollment notice with updated APTC and net premium
- Existing customer (did not previously apply for financial assistance)
 - Eligibility cannot be automatically redetermined
 - Notice received
 - New ad hoc notice with instructions on how to submit a financial assistance application
 - Submits new financial assistance application – new APTC applied prospectively
 - Notices received
 - Eligibility determination notice w/ ARP content
 - New enrollment notice with updated APTC and net premium
- New customer
 - Submits new application
 - New APTC/CSR eligibility applied prospectively
 - Notices received
 - Eligibility determination notice



Policy Updates



Open Enrollment Duration

Extension of OEP

Pennie™ is considering a recommendation to its Board of Directors (Board) to extend open enrollment (OE) for plan year (PY) 2022 to January 15 and then each year thereafter (unless changed by federal or state law or by an action of the Board).

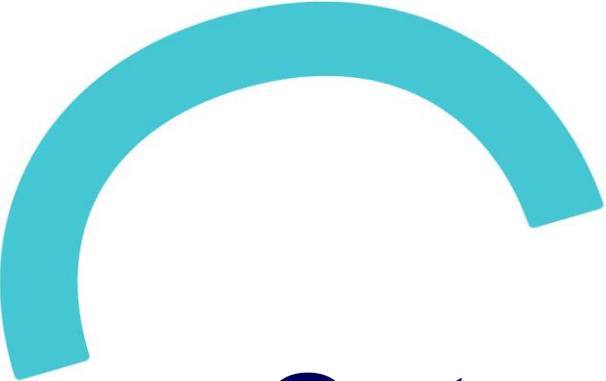
In considering this recommendation, we would like your feedback on the following:

- 1) What are your thoughts about this permanent extension of OE?
- 2) What are your thoughts if Pennie extended it to January 31 for OE 2022? and
- 3) What are your thoughts if Pennie extended it to January 31 for each year thereafter?

We consider you valuable partners and are seeking your feedback to ensure that we reach the correct recommendation.

Policy Updates

- Pennie will not run Failure to Reconcile (FTR) as part of its 2021 redetermination process
 - Had initially moved to delay
 - Based on CMS guidance and concerns with the data from IRS
- Moving to streamline income DMIs in cases where customer overreports
 - In response to 2022 NBPP final rule
 - Will still require documentation in most instances to verify overreporting



Outreach Update

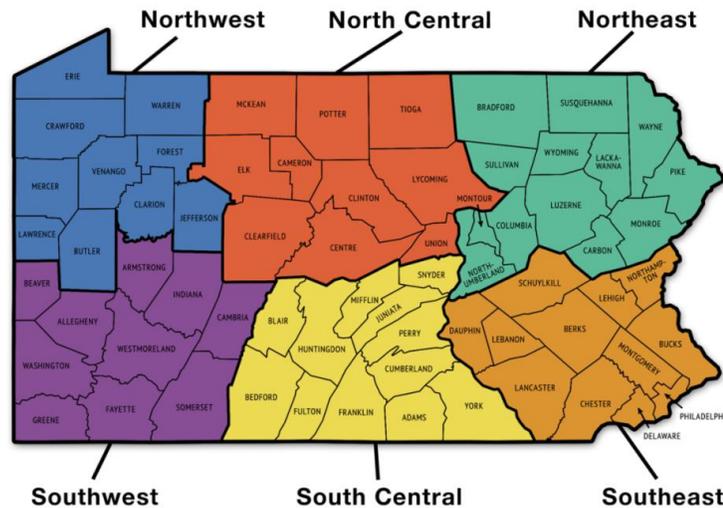


Outreach Update

Pennie/YMCA Health Equity Tour



The Health Equity Tour

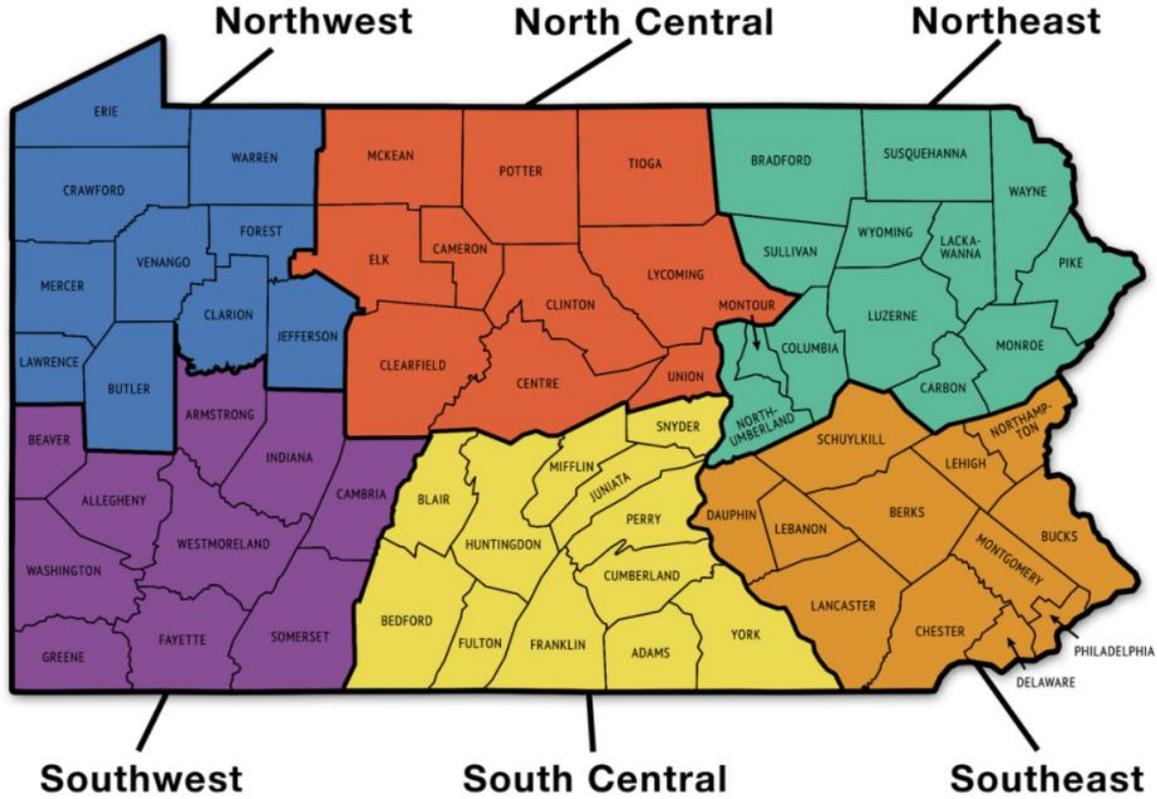


Outreach Update

Pennie/YMCA Health Equity Tour

YMCA Health Equity Tour Stops

Home » Locations » The YMCA Center for Healthy Living » Healthy Living Programs » The Health Equity Tour » YMCA Health Equity Tour Stops



See Us On The Road!

Tour stops can also be found in greater detail on our [Facebook Page](#) and [Events Archive!](#)

Show 10 Entries Search:

Date	Day of the Week	County
May 1, 2021	Saturday	Dauphin
May 11, 2021	Tuesday	Lebanon
May 13, 2021	Thursday	Lancaster
May 18, 2021	Tuesday	Berks
May 20, 2021	Thursday	Schuylkill
May 25, 2021	Tuesday	Lehigh
May 27, 2021	Thursday	Northampton
June 3, 2021	Thursday	Bucks
June 8, 2021	Tuesday	Montgomery
June 10, 2021	Thursday	Chester

Showing 1 to 10 of 68 entries [Previous](#) [Next](#)

**You can find a full list of our stops here!
When are we visiting your county?**

[Check Them Out »](#)

There is a need for bilingual brokers (and a great business opportunity!)



connecting Pennsylvanians to health coverage

Learn ▾

Shop ▾

Support ▾

Get Covered



Call Customer Service

Pennie's friendly and experienced Customer Service

Representatives are ready to help you with your application or account questions.

Give us a call



Find A Pennie Broker

Brokers offer free guidance and advice.

Only a broker can make recommendations about which plan you should buy.

Find a Broker



Find A Pennie Assister

Assisters can help you understand what options are available to you and your family. [Request a free in-person or virtual meeting.](#)

Find an Assister



Send Us Your Question

You can send us a question by using our form below. This isn't a secure inbox so please don't include your account or SSN.

Send a message



There is a need for bilingual brokers (and a great business opportunity!)

Language	# of Brokers
Mandarin	11
Spanish	40
Russian	49
Arabic	2
Vietnamese	10
Tagalog	11

Outreach Update

Legislative Outreach



- Both sides of the aisle
- Education sessions
- Community events
- Tele-townhalls
- Training for legislative staff
- Unbiased support

Outreach Update

Legislative Outreach

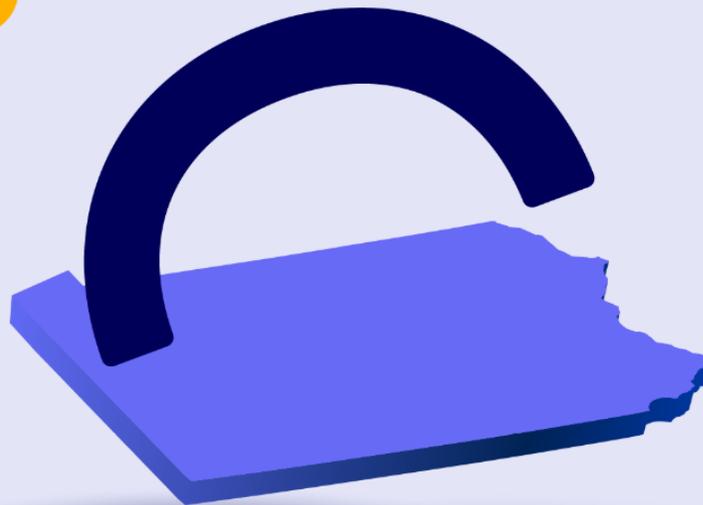
Representative Ryan A. Bizzarro & Pennie™

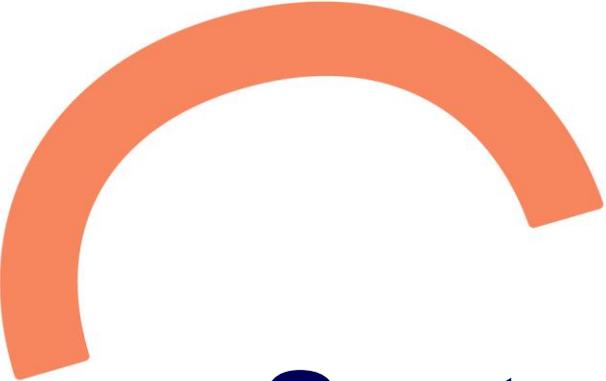
Tune in to a virtual lunch & learn session for residents to learn more about Pennie, the new way Pennsylvanians can shop and purchase health coverage.

Thursday, May 27th, 2021 from 12:00 to 1:00 PM

Learn About:

- ▶ Enrollment options through Pennie
- ▶ How to shop and compare plans
- ▶ The COVID-19 enrollment period
- ▶ New financial assistance available from the American Rescue Plan
- ▶ Free options for customer services



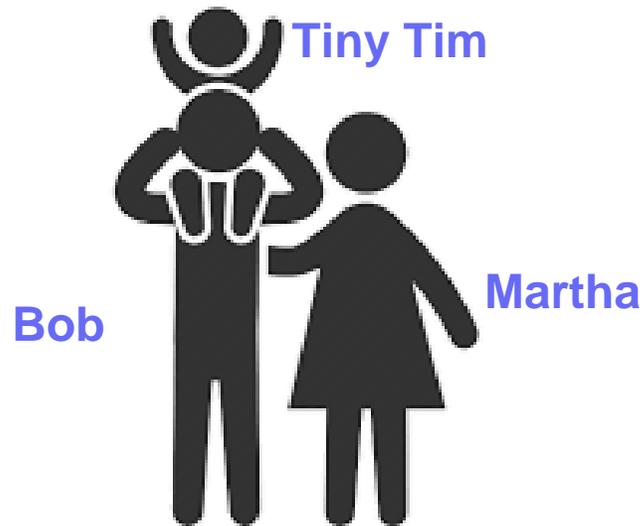


System Tips and Reminders



Refresher: Household Relationships

- Read CAREFULLY and REVIEW household relationships.
- Incorrect relationships result in delays in processing enrollments at the carrier.



Household Relationship Details

Here are the 3 members in your household. Please answer the following questions to help us establish everyone's relationship to each other.

1. Bob Cratchit
2. Martha Cratchit
3. Tiny Tim

1. How is **Bob Cratchit** related to the other household members?

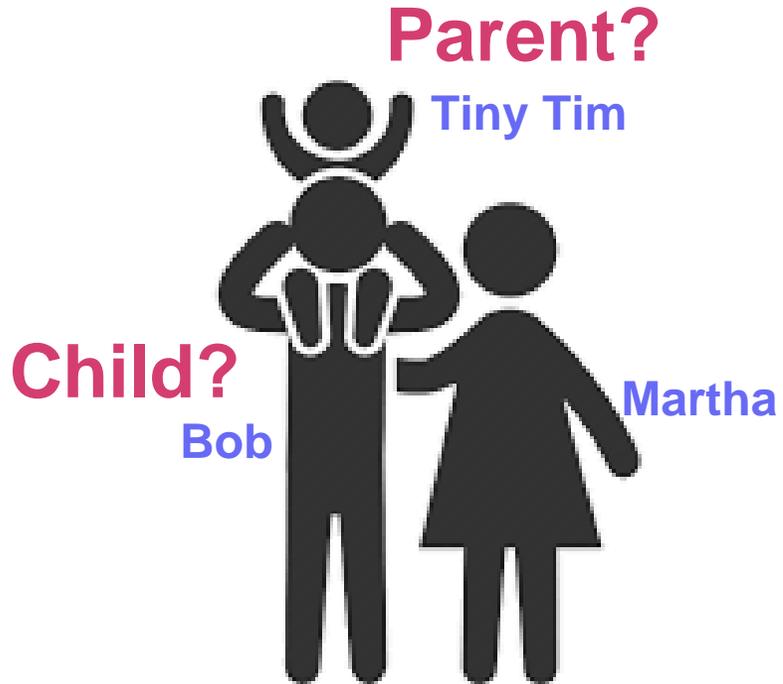
Bob Cratchit is Martha Cratchit's*

Bob Cratchit is Tiny Tim's*

2. How is **Martha Cratchit** related to the other household members?

Martha Cratchit is Tiny Tim's*

Incorrect Relationships



1. How is **Bob Cratchit** related to the other household members?

Bob Cratchit is Martha Cratchit's*

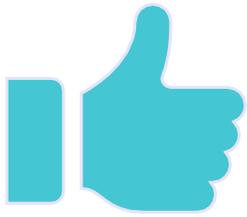
incorrect! Bob Cratchit is Tiny Tim's*

2. How is **Martha Cratchit** related to the other household members?

Martha Cratchit is Tiny Tim's*

Household Members

Name	Relation	Date of Birth	Seeking Coverage
Bob Cratchit	Self	01/10/1980	Yes
Martha Cratchit	Spouse	02/01/1980	Yes
Tiny Tim	 Parent (father or mother)	01/01/2016	Yes



Correct Relationship

Child

Tiny Tim



Bob

Martha

Parent

1. How is **Bob Cratchit** related to the other household members?

Bob Cratchit is Martha Cratchit's*

Spouse

Bob Cratchit is Tiny Tim's*

Parent (father or mother)



2. How is **Martha Cratchit** related to the other household members?

Martha Cratchit is Tiny Tim's*

Parent (father or mother)

Household Members

Name	Relation	Date of Birth	Seeking Coverage
Bob Cratchit	Self	01/10/1980	Yes
Martha Cratchit	Spouse	02/01/1980	Yes
Tiny Tim	Child (son or daughter)	01/01/2016	Yes



Unemployment Question - Reminder

Unemployment Question is located in the beginning of the “Get Ready” Section

Get Ready

Steps

- Start Your Application
- Family and Household
- Income Information
- Get Ready**
- Household Member
- Bucky Barnes
- Income Summary
- Additional Information
- Review and Sign

We ask for current information for everyone in your family and household to make sure you get the most benefits possible
Before you start, please take a moment now to gather the information listed below

All fields on this application marked with an asterisk (*) are required unless otherwise indicated.

You may need:

- Pay stubs
- W-2 forms
- Information about income

You may be eligible for an even greater level of financial assistance to lower the cost of health coverage and care in 2021 if you and/or your spouse (if married, filing jointly), has been approved to receive unemployment insurance (otherwise known as unemployment compensation) in 2021. By checking the box below, you are attesting that either you or your spouse has been approved to receive unemployment insurance in 2021.

I confirm that either myself or my spouse has been approved to receive unemployment insurance for at least one week in 2021.

Back Save & Exit Save & Continue

Confirmation of the selection is located in the “Income Summary Section”

Income Summary

Steps

- Start Your Application
- Family and Household
- Income Information
- Get Ready
- Household Member
- Bucky Barnes
- Income Summary**
- Additional Information
- Review and Sign

Review and Confirm

Here is the information you provided about everyone who is part of your household. Please take a moment to review and double-check the information. If you see any mistakes, please edit them now.

I confirm that either myself or my spouse has been approved to receive unemployment insurance for at least one week in 2021. Yes

Bucky Barnes Edit

Yearly income in 2021 \$50,000.00

Current income

Income Source	How much	How often	Start Date	End Date
Job (SHIELD)	\$50,000.00	Yearly	--NA--	--NA--

Back Continue

SEP/QLE Selection - Reminder

- Once the application is submitted, the “Confirm Event and Shop” will be located on the client’s dashboard.
- On the next page you will select the QLE and proceed to selecting the appropriate QLE

Reminder: [SEP Quick Reference Chart](#) located on agency.pennie.com/brokers

Next Steps

You have successfully completed your application and reported the life event to enroll in health plan(s). Please confirm the life event by clicking the button below. You will be able to shop for plans and enroll once you confirm the event.

Confirm Event and Shop

Life Change Reporting Qualifying Life Event

Help

Contact Us

Important: In order to qualify for Special Enrollment Period, you need to report and take action within 60 days of the event date. If you don't your request will most likely be denied.

Select your Qualifying Life Event and the date the event occurred

Qualifying Life Event *

--- Select ---

05/13/2021

I have provided true answer under federal law if I intend to

Back to Dashboard

--- Select ---

- 2021 COVID-19 Enrollment Period
- Adoption
- American Indian/Alaska Native (AI/AN)
- Birth
- Change to Employer Plan, with Gain in Eligibility for Financial Help
- Exceptional Circumstances - Individual
- Exceptional Circumstances - Natural Disaster
- Exceptional Circumstances - System Backlog
- Exceptional Circumstances - System Error
- Gain a court-appointed dependent
- Gain eligible immigration status
- Income reduction, with gain in eligibility for financial help
- Loss of Minimum Essential Coverage (MEC)
- Loss of Other Qualifying Coverage
- Marriage
- Newly Eligible for Employer Health Reimbursement Arrangement (HRA)
- New Pennsylvania Resident
- Released from incarceration
- Survivor of domestic abuse or spousal abandonment

penalties

Continue



Additional Resources



Broker Resources Page - Brokers | Pennsylvania Health Insurance Exchange Authority (pennie.com)

1 Marketing Collaterals

[Request Printed Materials](#)

2021 Toolkit that includes:

[Social Media Materials](#)

[Pennie Logos](#)

[Downloadable Flyers and Posters](#)

[Pennie-Certified Broker Graphics](#)

[Educational Videos](#)

[Materials en Español](#)

2 Manuals & Job Aids

[Welcome to Pennie](#)

[Pennie's American Rescue Plan Talking Points](#)

[American Rescue Plan Job Aid](#)

[American Rescue Plan Fact Sheet](#)

[Pennie's American Rescue Plan Talking Points – Translated](#)

[New Customer Emails – Phase 1](#)

[Broker User Guide](#)

[SEP Reference Chart](#)

[SEP Quick Reference Sheet](#)

[Data Matching Issues Resolution Guide](#)

[Data Matching Issues Quick Reference Sheet](#)

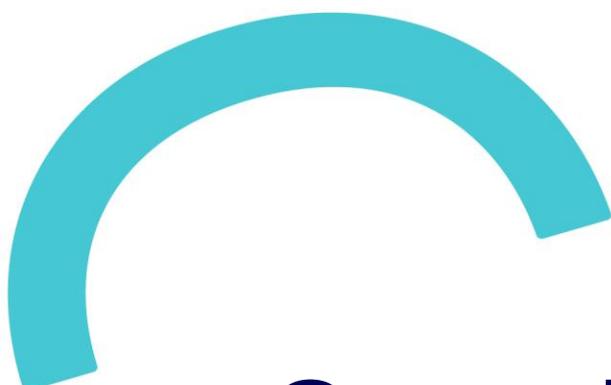
3 Broker Workgroup

With meetings held on the second Friday of the month, Pennie provides the certification, training, and assistance for brokers to sell on the Pennsylvania marketplace.

[Join the Workgroup](#)

REMINDER!

The Pennie shopping and customer portal will be down for planned maintenance from June 2 to June 6, to re-run our current customers eligibility! Spread the word!



Questions for Pennie



Don't forget to take our 4-question Stakeholder Feedback Survey

Questions, Comments, Suggestions always welcome through the

Pennie Stakeholder Web Portal

pennie[™]

ADDRESS

312-318 Market Street,
Bowman Tower, Floor 3
Harrisburg, Pennsylvania
17101

PHONE

+1 844-844-8040

WEB

pennie.com