



## **AGENDA**

### **PENNIE COMMUNITY PARTNER WORKGROUP**

**Date:** October 6, 2023  
**Time:** 11:00 a.m. – 12:00 p.m.  
**Location:** [Teams Live](#)

- **Customer Communication Preferences**
- **2024 Open Enrollment Renewals**
- **Enrolling due to Life Events during Open Enrollment**
- **Customer Communications / Notifications**
- **Open Enrollment Marketing Campaigns & Toolkit**
- **Message from the Executive Director – Devon Trolley**
- **Questions & Feedback**