

## Attestation Form

### *Attestation to Resolve Death Data Matching Inconsistency*

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#### What is this form?

This form can be used for Death Data Matching Inconsistencies issued to Pennie customers who are not deceased.

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#### Where should you submit this form?

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##### **Electronic Submission**

For faster processing, upload this document directly to your online account at Pennie.com

##### **Email** – You can email the form to

[customermatters@pennie.com](mailto:customermatters@pennie.com)

##### **Mail** – You can also mail the form to:

Pennie  
P.O. Box 2008  
Birmingham, AL 35203

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#### **IMPORTANT INFORMATION**

Pennie verifies the information on your applications with trusted data sources. This includes verifying that any applicants are not deceased using data from the Social Security Administration. If you have received a death data matching inconsistency for yourself or someone on your application who is not deceased, you may submit this form as documentation after taking the steps below. Taking no action could result in the loss of your coverage through Pennie.

##### **Before submitting this form, try to address the cause of the issue:**

- 1) **Re-enter social security numbers on the Pennie application.** Incorrectly identifying an applicant as deceased can happen if the social security number was entered incorrectly on the Pennie application. Re-enter the social security number for the household member identified as deceased and review your account to see if there is still a death Data Matching Inconsistency that requires documentation.
  - a. Need help? Call Pennie at 844-844-8040
- 2) **Contact the Social Security Administration.** Another reason for incorrectly identifying someone as deceased could be an issue with the Social Security Administration. Contact the Social Security Administration for more information on how to fix this error. This form only resolves your issue with Pennie and you could continue to be identified as deceased until the error with the Social Security Administration has been resolved.
  - a. Need help? Visit [SocialSecurity.gov](https://www.ssa.gov), go to your local Social Security Administration office, or call the Social Security Administration at 1-800-772-1213 (TTY: 1-800-325-0778)
- 3) **Submit two of the following documents:** Though you can resolve your Death data matching inconsistency through this attestation form, you should only use this form if you cannot provide the official documentation below.

Passport	Adoption record
Driver's license	Health insurance card (except a Medicare card)
Employee ID card	Certified copy of medical record
Military record	Life insurance policy
School ID card, record or report card	Court order for name change
Marriage or divorce record	

PLEASE READ - Instructions on how to complete this form:

- | **This is a fillable form;** you can enter your information directly into the fields below. Once completed, you can print and sign the form by using one of the methods listed above to submit this form to Pennie.
- | Anything marked with an asterisk (\*) is a required field and must be filled out for the form to be accepted.
- | You can print a blank form to fill in using black or dark blue ink. Please use CAPITAL LETTERS when completing this form and fill in the circles ( ☐ ) like this ( ☒ ).

**STEP 1:** Are you submitting this form for yourself or on behalf of a dependent under the age of 18?

**Note:** Individuals over the age of 18 must complete this form and sign it.



☐ **No**, on behalf of a household member who is under the age of 18

**STEP 2:** Provide the Name of Person incorrectly found to be deceased:

First Name

Middle Initial

Last Name

Address line 1

Address Line 2

City

State

Zip

County

**STEP 4:** The above-mentioned individual (see step 2) has attempted to resolve their Death Matching Inconsistency by re-entering their Social Security Number on the Pennie application.

☐ YES

☐ NO

**STEP 5:** By checking the below, you attest to the following:

☐ By signing below, I attest that the above-mentioned individual (see step 2) has been incorrectly found to be deceased.

☐ I understand that the above-mentioned individual should contact the Social Security Administration to ensure that any errors in their records have been corrected to prevent being incorrectly found to be deceased in future.

**STEP 6: Signature\***

By signing below, I, the undersigned, hereby declare that the signature below is my own, and that no one, including a broker or assister, has signed this form on my behalf or without my knowledge.

First Name

Middle Initial

Last Name

Signature

Date (MM/DD/YYYY)

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