



**Pennsylvania Health Insurance Exchange Authority d/b/a
Pennie® BOARD of DIRECTORS MEETING MINUTES**

Date: July 27, 2023
Time: 12:00 PM – 3:30 PM
Location: Microsoft Teams meeting

Preliminary Matters

- **Call to Order**
- **Roll Call**
 - Commissioner Mike Humphreys, Pennsylvania Insurance Department (Chair) - **Present**
 - Sheryl Kashuba, University of Pittsburgh Medical Center Health Plan (Vice Chair) - **Present**
 - Dr. Debra Bogen, Acting Secretary, Department of Health
 - Delegate Megan Barbour - **Present**
 - Frank Fernandez, Capital Blue Cross - **Present**
 - Antoinette Kraus, Pennsylvania Health Access Network - **Present**
 - Amy Lowenstein, PA Health Law Project - **Present**
 - Alexis Miller, Highmark – **Present (left at 2:20)**
 - Dr. Tracey Conti, University of Pittsburgh Medical Center - **Present**
 - Valerie Arkoosh, Secretary, Department of Human Services
 - Delegate Carl Feldman – **Absent**
 - Koleen Cavanaugh, Independence Blue Cross - **Present**
 - Tia Whitaker, Pennsylvania Association of Community Health Centers - **Present**
- **Minutes**
 - **Motion:** To adopt the minutes of the May 31, 2023, Meeting of the PHIEA Board of Directors.
 - Motion: Traci Conti
 - Second: Tia Whitaker
 - Board Decision: Unanimous (11-0)
 - Note: Carl Feldman was not in attendance; his vote was given by proxy to Commissioner Humphreys.
- **The floor was opened for public comments, of which there were none.**
- **Medicaid Unwinding Report**
 - Executive Director Trolley provided an update on the status of the unwinding of the public health emergency (PHE) and included additional data regarding Pennie’s newest avenue of communication with customers – texting. Ben Schrass, IT Director, presented data on the current unwinding trends that we are experiencing. This data included number of enrollees as a whole and number of enrollees due to the unwinding.



- **Consumer-Focused Initiatives**

- Executive Director Trolley presented the new accessibility tools to the front facing Pennie.com website and David Thomsen, Director of Policy, gave a refresher on the Retroactive Termination Updated Policy Proposal.
 - **Motion:** To provide retroactive terminations for customers enrolled in other coverage whose request is received within 30 days of the requested end date, such that the customer has not incurred pharmacy claims during that time as verified through customer attestation or optional insurer verification.
 - Motion: Antoinette Kraus
 - Second: Tia Whitaker
 - Board Decision: Unanimous (11-0)
 - Note: Carl Feldman was not in attendance; his vote was given by proxy to Commissioner Humphreys.

- **Strategic Projects Updates**

- Guerline Laureore, Chief of DEI, gave an update on the Broker Recruitment and Diversification Strategic Goal including the project's goal, scope and approach.
- Director of Policy, David Thomsen, provided an update on the Health Equity Data Report. Pennie will be publishing the report in mid-August and will distribute to Board when complete.
- Director of Policy, David Thomsen, gave an update on the Plan Quality and Consumer Choice Analysis.
 - **Motion:** To retract the February 24, 2023, motion adopting the recommendation to remove plans with low enrollment.
 - Motion: Alexis Miller
 - Second: Koleen Cavanaugh
 - Board Decision: Unanimous (11-0)
 - Note: Carl Feldman was not in attendance; his vote was given by proxy to Commissioner Humphreys.

- **Break**

- **OEP 2024 Preparations**

- Executive Director Trolley provided an update on Retention, Growth, Unwinding population strategy.
- Special Advisor to the Executive Director, Jennifer Lloyd, presented the milestones that we have leading up to Open Enrollment.
- Executive Director, Devon Trolley, provided the open enrollment deadline extension proposal for the Board's consideration.
 - **Motion:** To authorize Pennie to extend the 2024 open enrollment period to Friday, January 19, 2024, with an effective date of February 1, 2024.
 - Motion: Tia Whitaker
 - Second: Traci Conti
 - Board Decision: Unanimous (11-0)
 - Note: Carl Feldman was not in attendance; his vote was given by proxy to Commissioner Humphreys.



- **Executive Session**
 - The Pennie® Board of Directors held an executive session. The agenda for the executive session is limited to discussing legally privileged or confidential matters, to seek legal counsel, discuss personnel matters, or to review or discuss agency business that is legally protected by law.
 - Note: Tia Whitaker recused herself from Executive Session.
- **Return to Public Session**
- **Administrative Matters**
 - Executive Director Trolley, provided an update on the Q2 2023 Financial Statement and asked for any questions, which there were none.
- **Adjourn – End of Meeting**
 - Motion: Frank Fernandez
 - Second: Koleen Cavanaugh
 - Board Decision: Unanimous (10-0)
 - Note: Alexis Miller was not in attendance for this vote Carl Feldman was not in attendance; his vote was given by proxy to Commissioner Humphreys.
- **Meeting adjourned at approximately 2:48 pm.**