



AGENDA

PENNIE COMMUNITY PARTNER WORKGROUP

Date: October 4, 2024
Time: 11:00 a.m. – 12:00 p.m.

- **Message from the Executive Director – Devon Trolley**
- **Reminder: 2025 Assister & Broker Recertification Training Due!**
- **Customer Communication Preferences**
- **2025 Open Enrollment Renewals**
- **Failure to Reconcile**
- **Health Reimbursement Account**
- **Customer Communications / Target Audiences**
- **Open Enrollment Marketing Campaigns & Toolkit**
- **Deferred Action for Childhood Arrivals (DACA)**
- **Questions & Feedback**