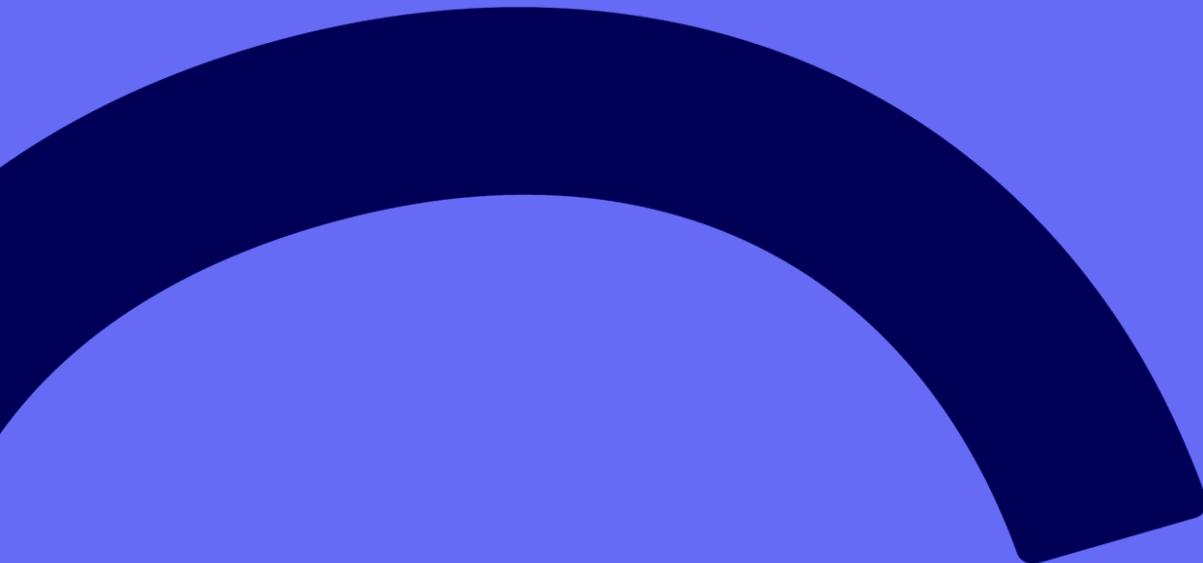
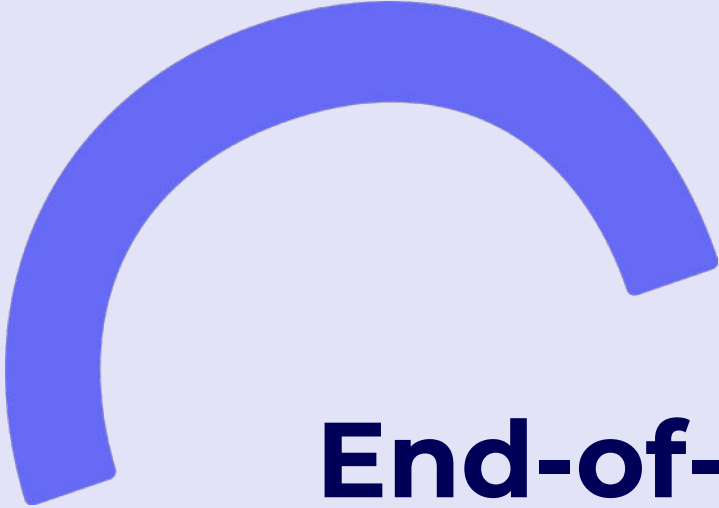


A large, dark blue, curved graphic element in the top left corner of the slide, resembling a thick, stylized arc or a partial circle.

Plan Year 2027 Assister Certification Training Updates

Plan Year 2027



End-of-training Changes

End-of-training Changes

In this final module of the Plan Year 2027 Certification Training, you will first review a few reminders regarding your TrainPA and Pennie accounts to ensure successful certification in our systems.

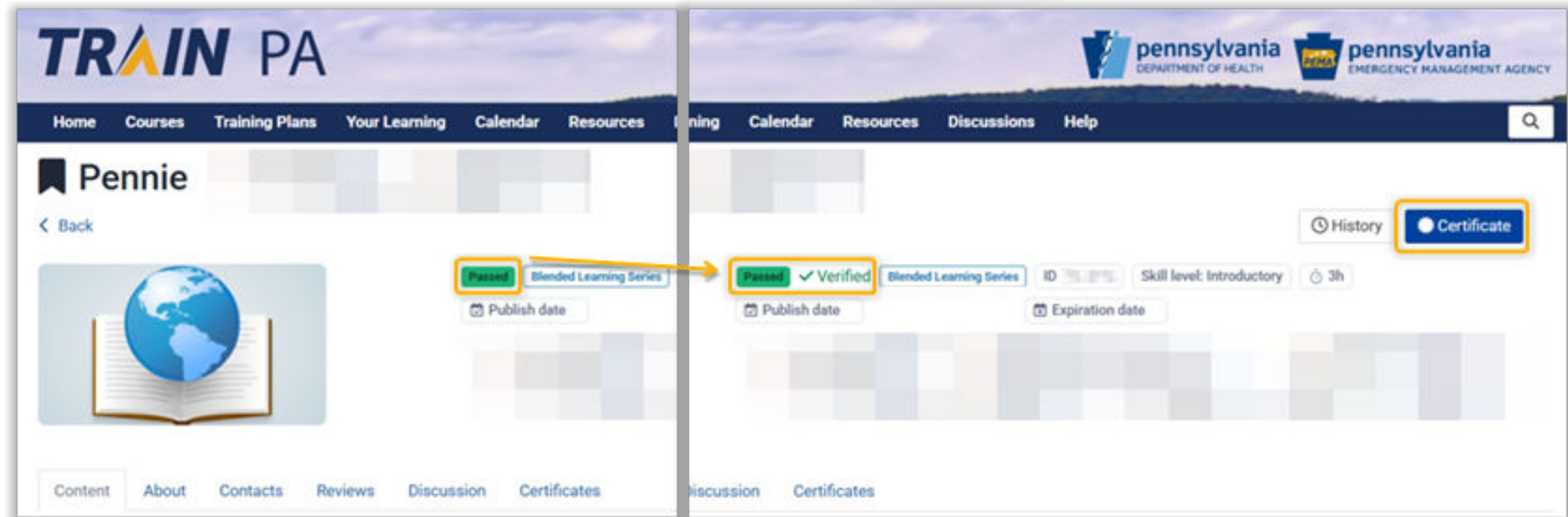
In the next section, you will review the Pennie Non-Exchange Entity Agreement.

At the conclusion of this module, you will be prompted to first take the Final Exam, and then to provide your attestation to acknowledge, adhere to, and be bound by the Non-Exchange Entity Agreement.

You must score an 80% or better on the Final Exam to pass, and you must answer affirmatively to the Agreement attestation to be certified

End-of-training Changes

After passing the Final Exam and attesting to the Agreement, the status of your training should show as **Passed**. At this point, your registration will be sent to Pennie for approval. Approvals will be processed weekly at a minimum. Once approved, your status will now have a **green checkmark** and the word **Verified** next to it. Your certificate will also be available to download for your records:





Account Reminders

Confirm Names

Reminder: It is critical that you ensure the information entered on your TrainPA and Pennie accounts mirror your PA Insurance Department (PID) License or registration **exactly.**

Your Pennie account only has fields for:

- First Name
- Last Name

Do not add any of the following to the to the First Name or Last Name fields on your Pennie or TrainPA Accounts:

- Middle Name
- Prefix or Suffix
- Certifications, degrees, designations, or any other text

Confirm License

Reminder: It is critical that the PA License Number on your Pennie account and the Professional License Number on your TrainPA account both match your PID License exactly.

PA License Numbers are a 6- or 7-digit number without any text.

- Non-resident Brokers *must* use their PA License Number, not the license number from their home state
- *Do not* add any text or characters to either License Number fields on your TrainPA or Pennie accounts
- *Do not* use your National Producer Number (NPN)
 - There is a separate field on your Pennie account for your NPN

Failure to mirror the information on your accounts will prevent our ability to process your certification!

Confirm Info

PID License Search

Licensee Search

License Number:	
First Name:	
Middle Name:	
Last Name:	

Pennie Account

Assister Information

First name *	
Last name *	

Available for remote assistance ☐ Yes ☒ No

Role ☐ Entity Manager ☒ Assister

Email *

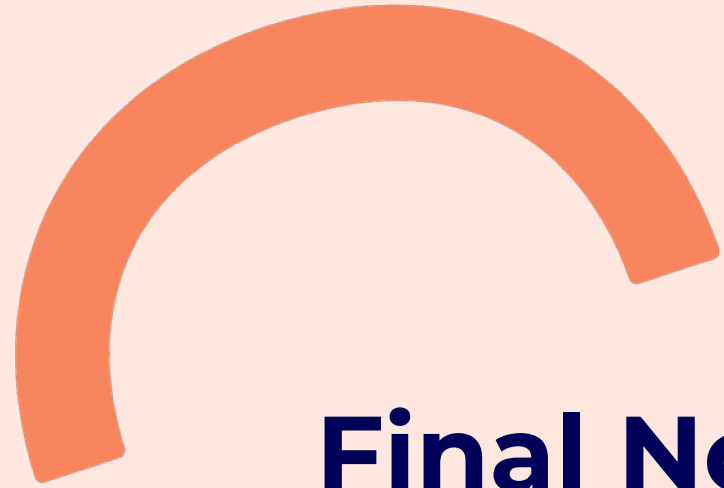
TrainPA Account

Your Profile

- Manage Groups
- Account**
- Contact
- Address
- Organization
- Professional License Number
- Professional Role
- Work Settings
- CPE information

Account

Email *	
First name *	
Middle name	
Last name *	



Final Notes

Final Notes

If you haven't already done so, create your Pennie entity manager account or ask your entity manager to initiate the creation of your assister account.

Please allow **10-14 business days** to:

- Verify the completion of your training and issue your certificate through TrainPA
- Validate that the information entered on your TrainPA and Pennie accounts match our database of information from the PA Insurance Department
- Update the *Certification Status* of your Pennie account from **Pending** to **Certified**, and/or your *Certification End Date* to **12/31/2027**

Please do not email assisters@pennie.com to let us know you have completed the training, or to send a copy of your certificate. Our reporting identifies who has newly completed the training and is constantly updated; the Certificate is for your records.

If you have any questions, please call the Pennie Assister/Broker line at 844-844-4440.

