pennie® connecting Pennsylvanians to health coverage®

NOTICE OF SECURITY INCIDENT

Why are we contacting you? Pennie is notifying you of a data security incident affecting a contractor that provides financial audit services to Pennie. The data security incident affects the privacy of some of your information or the information of members of your household. Only the contractor was impacted. **The data incident did not involve any of Pennie's systems or websites. Pennie's systems remain secure.**

What Happened? Zelenkofske Axelrod, LLC ("ZA") is a Certified Public Accountant firm that provides services to business and governmental clients, including Pennie. Around January 25, 2026, ZA became aware of suspicious activity within its internal network environment and initiated an investigation to determine the nature and the scope of the security incident with the assistance of third-party cybersecurity specialists. ZA does not have any evidence that your information has been misused. Pennie is required to notify you of ZA's security incident because information related to you was contained in the impacted files. Pennie was notified of ZA's security incident on October 27, 2026.

What Information Was Involved? The information ZA had from Pennie about enrollees was limited to: first and last name; date of birth; zip code; enrollment ID; enrollee ID; exchange ID; insurance plan; plan ID; insurance type; plan level; plan start and end date; and premium amount. Pennie did not provide any other information about enrollees to ZA. **No other Pennie enrollee data was affected. The impacted data from Pennie did NOT include Social Security Number, contact information, income information, password, login information, financial or credit card information**.

How does Pennie protect data? Pennie has a comprehensive and robust approach to data privacy and security to make sure your data stays safe. Pennie follows the strictest data protections required under federal and state law, and adopts a wide range of industry best practices. Pennie's comprehensive privacy and security measures have been integrated into every part of our website, back-end system, operations, customer support, and required reporting. Pennie's system was not impacted by this issue and Pennie remains safe and secure.

What You Can Do. We understand you may have questions about the incident that are not addressed in this communication. If you have questions or need assistance, ZA can provide more information at https://zallc.org or by phone at 1-877-201-4537 Monday through Friday, between 9 am – 9 pm Eastern Time, except US holidays. You may also write to ZA at 830 Sir Thomas Court, Suite 100, Harrisburg, PA 17109.