

AGENDA  
BOARD of DIRECTORS' MEETING

**Date:** April 15, 2021  
**Time:** 12:00 PM  
**Location:** Microsoft Teams meeting

Join on your computer or mobile app

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[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_OTk5Ytc2OTAtOTk1NS00NzQyLTk3MjltZTVhMDYwM2lwYWFK%40thread.v2/0?context=%7b%22Tid%22%3a%22418e2841-0128-4dd5-9b6c-47fc5a9a1bde%22%2c%22Oid%22%3a%2265ce9710-8839-4079-8575-bac313fd96bd%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_OTk5Ytc2OTAtOTk1NS00NzQyLTk3MjltZTVhMDYwM2lwYWFK%40thread.v2/0?context=%7b%22Tid%22%3a%22418e2841-0128-4dd5-9b6c-47fc5a9a1bde%22%2c%22Oid%22%3a%2265ce9710-8839-4079-8575-bac313fd96bd%22%7d)

Or call in (audio only)

[+1 267-332-8737,,641390950#](tel:+12673328737641390950)

Phone Conference ID: 641 390 950#

I.	Preliminary Matters	12:00 pm
	<ul style="list-style-type: none"><li>• Call to Order</li><li>• Roll Call</li><li>• Approval of Previous Meeting's Minutes</li><li>• Opportunity for Public Comment</li></ul>	
II.	Q12021 Financial Statement Review	12:10 pm
III.	Cognosante Presentation – Assister Impact	12:30 pm
IV.	Update on Pennie and the American Rescue Plan	1:00 pm
V.	Break	1:45 pm
VI.	2021 Strategic Improvement Opportunities	2:00 pm
VII.	Binder Payment Policy	2:45 pm
VIII.	Adjourn	3:30 pm