

# **AGENDA**

## **BROKER WORKGROUP MEETING**

**Date:** November 13, 2020  
**Time:** 11:00 a.m.  
**Location:** Microsoft Teams Live

To join:

- 1) Visit: <https://agency.pennie.com/agency-partners/brokerworkgroupmaterials/>
- 2) Select "Click Here to Join"

- **Preliminary Matters**
- **Pennie Open Enrollment Status & Updates**
  - Pennie Call Center
  - Pennie Application and Enrollment
  - Customer Communications
  - Broker and Assister Communications
  - [Broker Updated Resources](#)
- **Questions for Pennie**
- **Follow-up Forms**
  - [Broker Feedback Web Form](#)