Exchange Authority Website: https://www.insurance.pa.gov/SBEINFO

AGENDA PENNSYLVANIA HEALTH INSURANCE EXCHANGE AUTHORITY BOARD OF DIRECTORS SPECIAL MEETING

Date: November 13, 2019

<u>Time:</u> 2:30 p.m.

Location: Keystone Building, Hearing Room 2, 400 North St., Harrisburg, PA 17101

1.00 Preliminary Matters

1.01 Call to Order

1.02 Roll Call

1.03 Opportunity for Public Comment

• Please note that public participation is permitted at this meeting, as required by the Sunshine Act, 65 P.S. § 280.1. In the absence of official policy relating to public comment at Board meetings (which the Board anticipates will be forthcoming), and to ensure the orderly progress of today's meeting, all comments should be directed to the Chairperson, and should be limited to no more than five (5) minutes in duration. Questions asked of the Chairperson or the Board as part of public comment may or may not be addressed at the meeting.

2.00 Action/Discussion Items by the Board

2.01 Overview and Discussion of the Authority's technology and customer assistance center procurement

3.00 Adjournment