






Pennie – Path to Pennie

Customers Experience Job Aid

Customer Experience, Initial Outreach

 <noreply@pennie.com>

 Tuesday, March 22, 2022 1:33:18 PM



Dear Rodd Ramirez,

Welcome to Pennie™! You are receiving this email because you indicated on your Pennsylvania income tax return that you or a family member were interested in learning more about Pennie, Pennsylvania's state-based health insurance marketplace.

You will receive an official notice from Pennie through U.S. mail over the next several days with details on how much your household may be able to save on health insurance, as well as the steps you can take to access your new Pennie account to apply, shop, and enroll in health insurance.

If you have any questions, or would like to start the application process, you can speak with a Pennie Customer Service Representative at 1-844-844-8040 or TTY 711. Make sure to mention you received this email! You can also head to pennie.com for more information about this program.

Reminders

- Make sure to keep your account and contact information, including your email address, up-to-date and report any changes to Pennie so we can continue to provide you with important updates.
- If you are unable to access your account, please contact Pennie Customer Service at 1-844-844-8040 or TTY 711.

Thank you,

Pennie

Contact Information


- To access your Pennie account, please visit <https://pa2uat.ghixqa.com/hix>
- To speak with a customer service representative, please call Pennie Customer Service at 1-844-844-8040 or TTY 711. Se habla español. Help is also available in other languages.

Household Member	<ul style="list-style-type: none">• May be eligible to enroll in health coverage through Pennie.• May be eligible for free or low-cost coverage through Medicaid or CHIP.• This estimate is based on the information that you provided on your state income tax return, including your household income.	<ul style="list-style-type: none">• Follow the steps below to complete your Pennie application.• Choose a plan and complete your enrollment by 05/21/2022.• Follow the steps below and complete your application by 05/21/2022.• If assessed as potentially eligible for Medicaid or CHIP, you will be transferred to the Department of Human Services for a final eligibility determination.
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Take action to enroll in coverage through Pennie

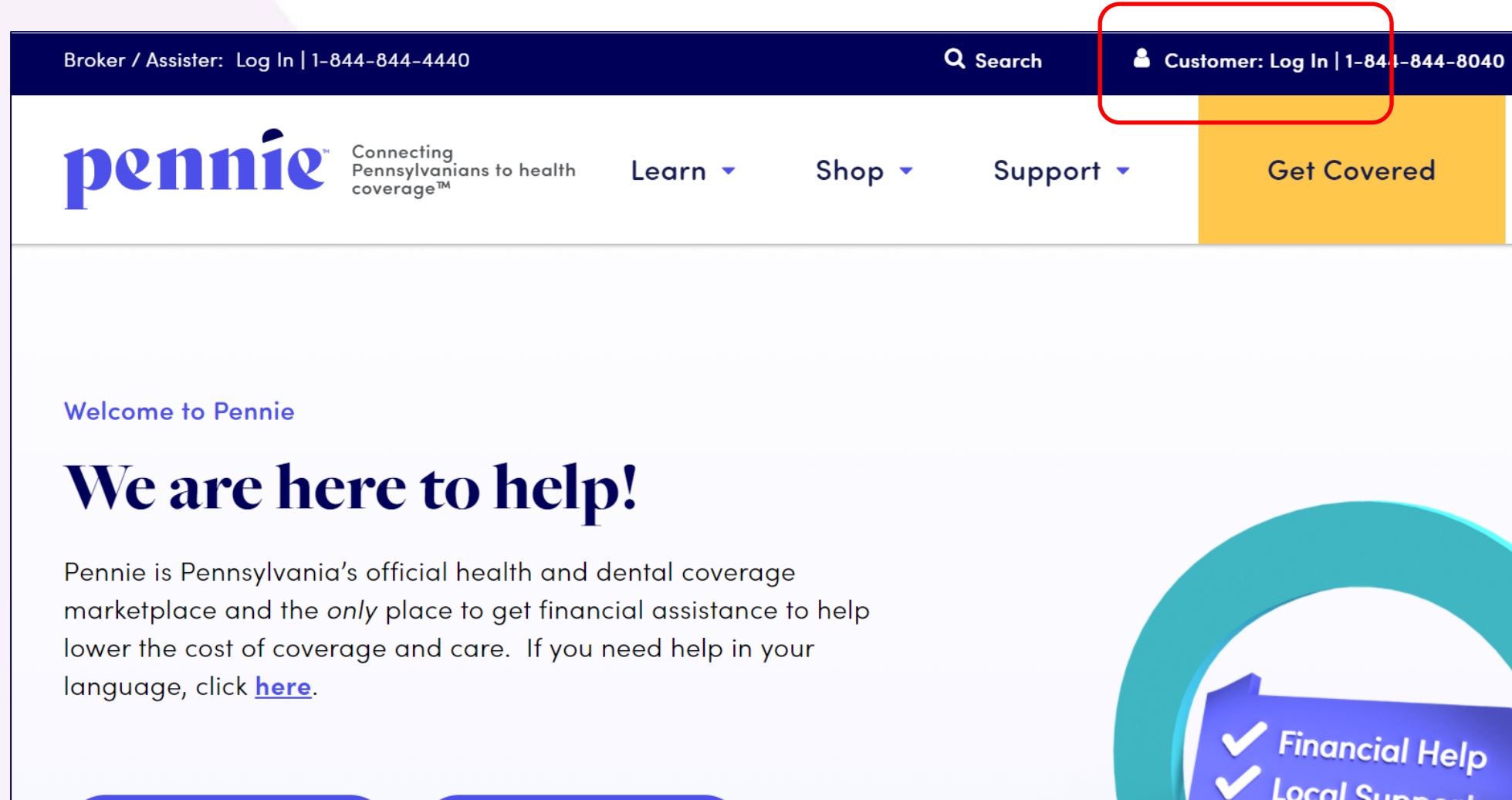
The Pennsylvania Department of Revenue has transferred information from your Pennsylvania income tax return to Pennie to make it easier to apply, shop, and enroll in health coverage that fits your needs. Simply follow the steps below! **Note: You have until 05/21/2022 to complete your application and enroll in coverage through Pennie™.** You can apply for coverage through Medicaid (Medical Assistance) or the Children's Health Insurance Program (CHIP) any time throughout the year.

Your Unique Access Code is: **Q3DF0ZBU.**

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page 2 of 5

Customer Experience



Broker / Assister: Log In | 1-844-844-4440

Search

Customer: Log In | 1-844-844-8040

pennie™ Connecting Pennsylvanians to health coverage™

Learn ▾ Shop ▾ Support ▾

Get Covered

Welcome to Pennie

We are here to help!

Pennie is Pennsylvania's official health and dental coverage marketplace and the *only* place to get financial assistance to help lower the cost of coverage and care. If you need help in your language, click [here](#).

Financial Help
Local Support

Registering your Pennie Account

Connecting Pennsylvanians to health coverage.

Pennie is the only place that you can apply for financial help to lower the cost of your monthly premiums and out-of-pocket costs for health insurance.

LET'S GET STARTED



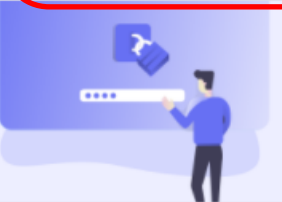
Browse for health & dental plans

Shop first, sign up later.



Register with access code

Use your access code to register for a new account.



Log in to existing account

If you already have an account, log in here.

Registering your Pennie Account

Cont....

Let's continue to find the right coverage for your household

Access your account using Access Code or SSN

Access Code Social Security Number

Please enter your Access Code

☐ I'm not a robot



Submit

Let's continue to find the right coverage for your household

Access your account using Access Code or SSN

Access Code Social Security Number

Please enter your SSN

☐ I'm not a robot



Submit

Registering your Pennie Account Cont....

Let's continue to find the right coverage for your household

Access your account using Access Code or SSN

Access Code Social Security Number

Please enter your Access Code

Q3DF0ZBU

✓ I'm not a robot



Submit

Process

Authentication Information

[Link to Application](#)

Authentication Information

- Before we can link your application to your account, you will need to enter information to confirm your identity.
- Once you have successfully entered this information, you can view your eligibility results and shop for plans.

First Name * Rodolfo

Last Name * Ramirez

Date of Birth * 01/25/1980

Zip Code * 17070

Phone * (717) 321-6367

✓ I'm not a robot



Submit

Registering your Pennie Account Cont....



We could not find this record in our system.

Your authentication failed because one or more of your answers are incorrect.

[Go Back](#)

Basic Information

[Edit](#)

Name: Rodd Ramirez

Date Of Birth: 01/25/1980

Address: 123 Pennie St
Mechanicsburg, PA

Zip : 17070

Email Address: roddramirez16@yopmail.com

Phone Number: 7173216367

Remote Identity Verification Status: Verified Account

Access Code: Q3DF0ZBU

SSN: *****9900

Registering your Pennie Account Cont....

All fields on this form marked with an asterisk (*) are required.

Basic Information

First Name *

Last Name *

Email Address *

Confirm Email Address *

Phone Number *

Security Question

Security Question *


Set Password

Password *

Confirm Password *

Prove You're Not a Robot









Security Code: * ☐ I'm not a robot

 reCAPTCHA
Privacy · Terms

Welcome, Rodd Ramirez

My Stuff

2021

-  My Dashboard
-  My Applications
-  My Eligibility Results
-  My Enrollments
-  My Delegates
-  My Inbox
-  My Tickets
-  My Preferences

Next Steps

You missed the open enrollment period for 2021 to shop and enroll in a health plan. You can still enroll if you have a Qualifying Life Event.

[Start New Application](#)

Quick Links

Overview

As part of the American Rescue Plan, Pennie is offering additional financial assistance to Pennsylvanians regardless of income, who otherwise qualify. If you are a current Pennie customer, these savings may have already been applied to your account. You can check your new financial assistance amount and net premium [here](#). If you previously did not apply for financial assistance, you must change your selection to a financial assistance application to qualify. For more information about the American Rescue Plan, visit our FAQs page at [Pennie.com](#).

Registering Pennie Account, SSN Method

Roderick Ramirez (ID: 3487)

About Customer

Basic Information

Applications

Enrollments

Comments

History

Ticket History

View Member Account

Create Ticket

Basic Information

Edit

Name: Roderick Ramirez

Date Of Birth: 01/24/1980

Address: 123 Pennie Circle
Mechanicsburg, NJ

Zip: 17070

Email Address: rodr Ramirez18@yopmail.com

Phone Number: 7173216367

Remote Identity Verification Status: Verified Account

Access Code: WTHMCOYN

SSN: *****9922

Let's continue to find the right coverage for your household

Access your account using Access Code or SSN

Access Code

Social Security Number

Please enter your SSN

***-**-9922

I'm not a robot

reCAPTCHA

Privacy - Terms

Submit

Registering Account, SSN Method Cont...

Authentication Information

- Before we can link your application to your account, you will need to enter information to confirm your identity.
- Once you have successfully entered this information, you can view your eligibility results and shop for plans.

First Name *

Last Name *

Date of Birth *

Zip Code *

Email *

☐ I'm not a robot



Submit

Authentication Information

- Before we can link your application to your account, you will need to enter information to confirm your identity.
- Once you have successfully entered this information, you can view your eligibility results and shop for plans.

First Name *

Last Name *

Date of Birth *

Zip Code *

Email *

☒ I'm not a robot



Submit

Registering Account, SSN Method Cont...

All fields on this form marked with an asterisk (*) are required.

Basic Information

First Name *

Last Name *

Email Address *

Confirm Email Address *

Phone Number *

Security Question

Security Question *

Set Password

Password *

Confirm Password *

Prove You're Not a Robot

Security Code: * ☐ I'm not a robot

reCAPTCHA
Privacy - Terms

Welcome, Roderick Ramirez

My Stuff

2021

My Dashboard

My Applications

My Eligibility Results

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My Tickets

My Preferences

Quick Links

Find Local Assistance

As part of the American Rescue Plan, Pennie is offering additional financial assistance to Pennsylvanians regardless of income, who otherwise qualify. If you are a current Pennie customer, these savings may have already been applied to your account. You can check your new financial assistance amount and net premium [here](#). If you previously did not apply for financial assistance, you must change your selection to a financial assistance application to qualify. For more information about the American Rescue Plan, visit our FAQs page at [Pennie.com](#).

Next Steps

You missed the open enrollment period for 2021 to shop and enroll in a health plan. You can still enroll if you have a Qualifying Life Event.

[Start New Application](#)

Overview

Your Application Status (Your Case ID is PA1100002336)

2021 Application	Not started	Start Application
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