

**AGENDA**  
**PENNSYLVANIA HEALTH INSURANCE EXCHANGE AUTHORITY**  
**BOARD of DIRECTORS MEETING**

**Date:** May 19, 2020

**Time:** 12:00 p.m.

**Location:** +1 (267) 332-8737,,323897164#  
<https://meet.lync.com/pagov/tglazer/J36TZHLD>

**1.0 Preliminary Matters**

**1.01 Call to Order**

**1.02 Roll Call**

- Commissioner Jessica Altman, Pennsylvania Insurance Department (Chair)
- Sheryl Kashuba, University of Pittsburgh Medical Center Health Plan (Vice Chair)
- Paula Sunshine, Independence Blue Cross
- Aji Abraham, Capital Blue Cross
- Jessica Brooks, Pittsburgh Business Group on Health
- Antoinette Kraus, Pennsylvania Health Access Network
- Dr. Rachel Levine, Department of Health
- Secretary Teresa Miller, Department of Human Services
- Laval Miller-Wilson, PA Health Law Project
- Mark Nave, Highmark
- Tia Whitaker, Pennsylvania Association of Community Health Centers

**1.03 Approval of Previous Meeting's Minutes**

**1.04 Opportunity for Public Comment**

- Please note that public participation is permitted at this meeting, as required by the Sunshine Act, 65 P.S. § 280.1. In the absence of official policy relating to public comment at Board meetings (which the Board anticipates will be forthcoming), and to ensure the orderly progress of today's meeting, all comments should be directed to the Chairperson, and should be limited to no more than five (5) minutes in duration. Questions asked of the Chairperson or the Board as part of public comment may or may not be addressed at the meeting.

**2.00 Action/Discussion Items by the Board**

**2.01 Standard Administrative Updates**

- Personnel
- Stakeholder engagement

**2.02 Standard Technology and Operations**

**2.03 Call Center Update**

**2.04 2021 Broker Certification**

**2.05 Brand Development Update**

**4.00 Adjournment**